

Artisoft

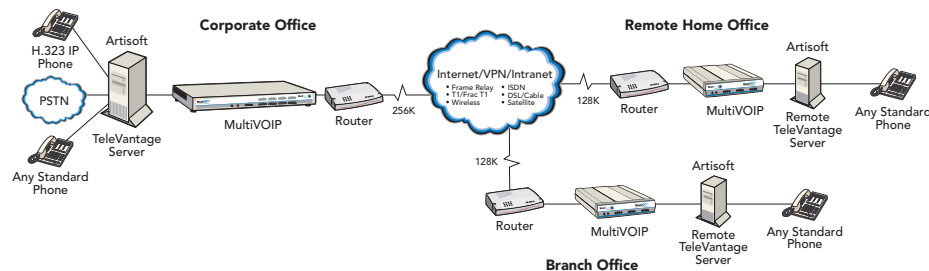
TeleVantage Integrates with MultiVOIP for Seamless Remote User Connections

Artisoft®, developer of the first software-based phone system, TeleVantage® 6.0, and Multi-Tech's MultiVOIP Voice over IP gateways together enable businesses to connect remote employees across multiple sites. The MultiVOIP gateways can be used to create VoIP trunking between TeleVantage servers in each office, or MultiVOIP gateways can be configured by themselves in smaller or home offices to create off-premise extensions virtually connected to TeleVantage stations in a larger location.

This powerful solution allows TeleVantage customers to realize substantial savings on inter-office long distance toll charges, enhance productivity and improve inter-office communications. The MultiVOIP gateways provide remote employees with fully integrated access to the corporate phone system all while communicating over the company's IP data network or the Internet. In addition, the MultiVOIP gateways simplify communication by allowing all employees to connect through a simple three or four digit extension.

"We consider Voice over IP to be a key technology for TeleVantage users," said Diana Vlamis, Director of Business Development at Artisoft. "As a solution for remote employees and toll charge bypass, the return on investment is obvious for growing businesses. TeleVantage customers are using Multi-Tech's MultiVOIP today and achieving this ROI with great success."

Multi-Tech's MultiVOIP Gateways connect to Artisoft's TeleVantage system via FXS, FXO or E&M interfaces and a user supplied router. Any voice or fax calls then made from one remote location to another via standard telephone equipment are routed over the IP network at no charge. Using MultiVOIP's PSTN fail-over feature, calls are routed over the PSTN if the IP network has problems. The solution is designed to help maximize investments already made in the existing data and voice network infrastructure.



MultiVOIP and TeleVantage 6.0

Solution Benefits:

- Toll-free voice communication between office locations
- Enhances productivity
- Improves inter-office communication
- Utilizes existing equipment

Solution Components:

- MultiVOIP Voice over IP gateways at each location
- TeleVantage 6.0
- Microsoft Windows NT/2000 servers



“TeleVantage customers are using Multi-Tech's MultiVOIP today and achieving ROI with great success.”

- Diana Vlamis, Director of Business Development at Artisoft.

Multi-Tech MultiVOIP

Multi-Tech's MultiVOIP Voice over IP gateways bridge the voice network to the data network to provide toll-bypass long distance calling over the Internet or private WAN. MultiVOIP operates alongside a company's PBX and analog phone systems to extend voice and PBX functionality to remote locations. With MultiVOIP, you will avoid the hassle and expense of replacing existing routers, WAN connections or phone systems required by other VOIP solutions.

MultiVOIP Features:

- Flexible 1-, 2-, 4-, and 8-port analog models and 24-port digital solution
- Award-winning business quality voice connections (supports DiffServ)
- Minimal bandwidth requirements (14K bps per call including IP overhead)
- Utilizes H.323 and SIP protocols for complete interoperability
- No disruption to existing voice equipment
- No additional hardware needed
- Transparent to the user (no training required)
- PSTN fail-over automatically routes calls over the PSTN if the IP network is congested or down
- Supports H.450 supplementary services to provide for call transfer, call forwarding, call hold, call waiting, and name identification
- Web based configuration and management
- 2-year warranty

Model No.	Description
MVP130	1-Port VOIP gateway
MVP210	2-Port VOIP gateway
MVP410	4-Port VOIP gateway
MVP810	8-Port VOIP gateway
MVP2410	24/48-Port T1/PRI VOIP gateway

Artisoft's TeleVantage 6.0

The award-winning TeleVantage 6.0 is a feature-rich, software-based phone system that combines rock-solid stability with the most advanced communications technology available today. TeleVantage delivers greater functionality, flexibility, and value than proprietary PBXs to a variety of customers, from small offices to large enterprise organizations with sophisticated call centers. TeleVantage operates on Microsoft Windows 2000/NT servers, industry-standard Intel voice-processing hardware, and any H.323, ADSI, IP or CLASS feature phone. Scaling easily up to 192 trunks by 480 extensions, TeleVantage provides intelligent call management, ACD, graphical interface, IP telephony, Web browser capability, and messaging. An intelligent, Windows-based interface provides complete call and message control from your PC desktop. You can conference calls, forward, transfer or screen your calls with the click of a button.

- Complete software-based phone system
- Full PBX functionality, expandable to 192 trunks, 480 stations
- Powerful call control utilizing a Windows-based or web browser interface
- Full-featured voice mail
- Integrated contact management
- "Follow-me" call forwarding
- Multi-level auto attendants
- Point and click administration
- Comprehensive call center



Multi-Tech Systems • Tel: (763)-785-3500 or (800) 328-9717 • www.multitech.com

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About Artisoft

Artisoft, Inc., is a leading developer of open, standards-based telephone systems that bring together voice and data for more powerful and productive communications. Artisoft's innovative products have consistently garnered industry recognition for technical excellence, winning more than  30 awards. The company distributes its products and services worldwide through a dedicated and growing channel of authorized resellers. Multi-Tech is part of Artisoft's Open Communications Alliance which is comprised of industry-leading companies working with Artisoft to deliver standards-based communication solutions with TeleVantage as the focal point.

For more information contact Artisoft directly at:
1.800.914.9985
www.artisoft.com

About Multi-Tech

An ISO 9001 certified global manufacturer of award winning Internet, remote access, and telephony products, Multi-Tech Systems provides end-to-end solutions for small- to medium-sized businesses. Multi-Tech holds over 50 patents in voice and data technologies and has deployed thousands of Multi-VOIP gateways since 1999.

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